

The eIQnetworks SecureVue HealthCheck Service is an eIQnetworks Professional Services offering which provides a proactive review of the performance of your SecureVue implementation. The HealthCheck Service leverages eIQnetworks Best Practices and the vast experience of our Consultants to diagnose the health of your SecureVue deployment and make recommendations aligned with your organization's requirements. HealthCheck Service components include:

## Diagnostic Review

- Review the SecureVue implementation in order to investigate any performance issues
- Execute a review of diagnostic logs in order to provide a comprehensive list of unexpected messages and perceived anomalies

## Implementation Analysis

- Aggregate and investigate specific alerts or issues from the customer's SecureVue implementation
- The Consultant will work to research the SecureVue application alerts and diagnostic logs

## Enhancement

- Identify opportunities to enhance performance within the existing SecureVue implementation
- Enhancement opportunities could include configuration or architecture design changes

## Benefits

- Maintain the health of your current eIQnetworks SecureVue implementation
- Identify potential issues and capitalize by resolving them proactively



## Deliverables

- Onsite eIQnetworks Consultant to perform an analysis of your eIQnetworks SecureVue implementation
- A customized operational knowledge transfer session for designated customer personnel managing the SecureVue solution
- An updated SecureVue Implementation Workbook including our findings and recommendations

## Scope

- The eIQnetworks SecureVue HealthCheck Service provides for onsite SecureVue implementation analysis and performance review
- The HealthCheck service leverages eIQnetworks best practices as well as the experience of our certified consultants to review the configuration and health of your SecureVue deployment and make recommendations aligned with your infrastructure security requirements.
- The QuickStart Service does not replace eIQnetworks Education. eIQnetworks Training classes have pre-defined, broadly-scoped agendas. The QuickStart Service is customized for your SecureVue solution's relevant features and network design

To find out more about eIQnetworks' QuickStart Service or any other eIQnetworks Professional Service offerings please send your requests to [ps@eiqnetworks.com](mailto:ps@eiqnetworks.com).



**eIQnetworks**  
31 Nagog Park  
Acton, MA 01720  
t. +1 978.266.9933  
f. +1 978.266.0004  
[www.eIQnetworks.com](http://www.eIQnetworks.com)

© 2010, eIQnetworks, Inc. eIQnetworks, the eIQnetworks logo and SecureVue are registered trademarks of eIQnetworks, Inc. All other trademarks, servicemarks, registered trademarks or registered servicemarks are the property of their respective owners. All rights reserved.